Kentucky Educator Credentialing System

For technical support, contact https://kecs.education.ky.gov/Help/Support
For policy related questions, contact KDElicensure@education.ky.gov

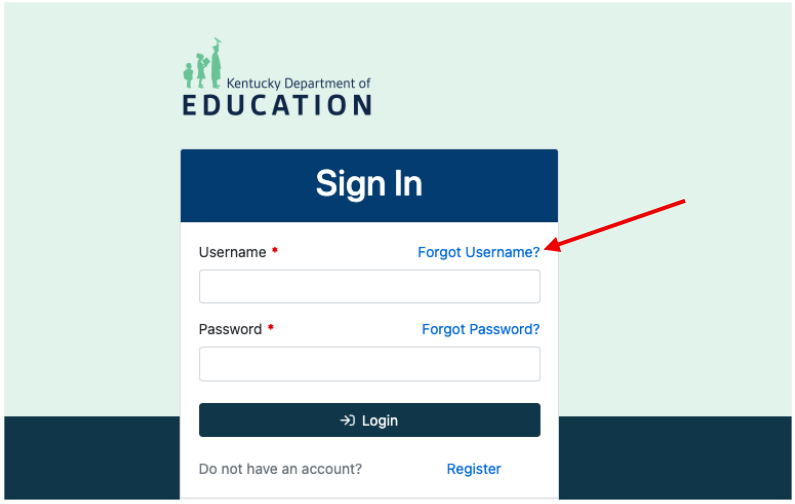
Summary

Each user will have a unique username and email account. Both can be used to access the account. If you are unsure of your username and/or password, please follow the process below to retrieve your username and/or reset your password.

Username & Password Support

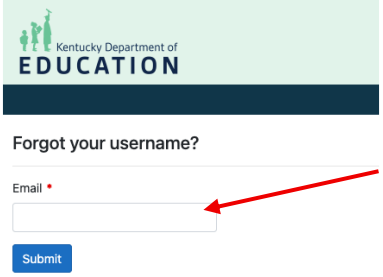
Go to: https://kecs.education.ky.gov

Forgot Username? Click the **Forgot Username?** link.

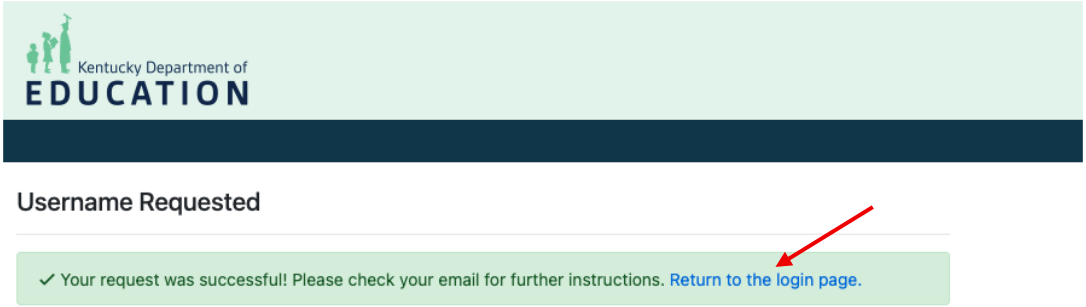


Enter your email and click Submit.

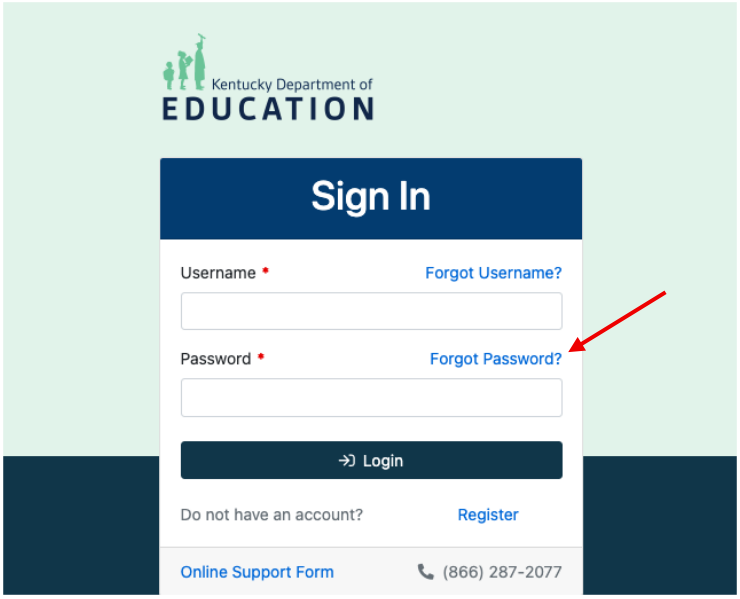
Reminder: KECS recommends users create accounts with personal emails. It's likely this email is a personal email.



Click on the **Return to the login page** button.



Forgot Password? Click the **Forgot Password?** link.



Enter your email and click **Submit.**

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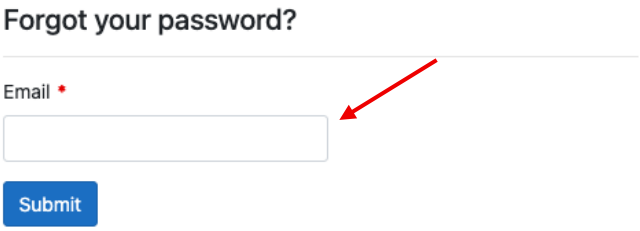

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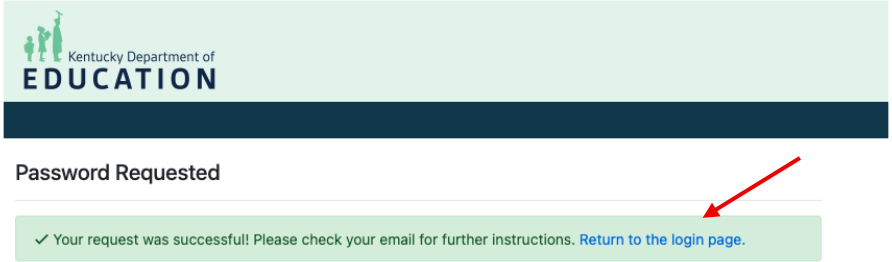

An email will be sent from no-reply@kecs.randasolutions.com with a password reset link. Please make sure to check your junk, spam, and clutter folders for this email.

Note: Passwords must be at least 15 characters in length.

Note: Please contact **https://kecs.education.ky.gov/Help/Support** for assistance. Technical support cannot see, change, or reset your password; however, we can help ensure your account email is correct and verify the reset email was sent.