

Kentucky Educator Credentialing System

For technical support, contact <https://kecs.education.ky.gov/Help/Support>

For policy related questions, contact KDElicensure@education.ky.gov

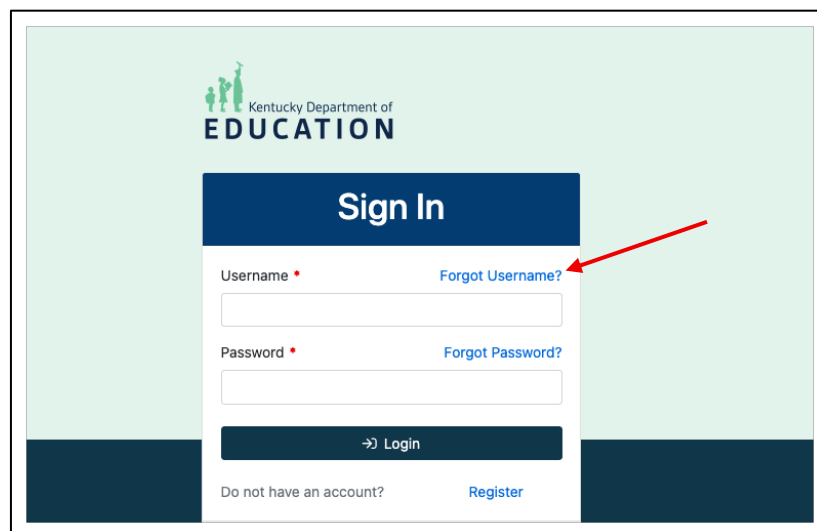
Summary

Each user will have a unique username and email account. Both can be used to access the account. If you are unsure of your username and/or password, please follow the process below to retrieve your username and/or reset your password.

Username & Password Support

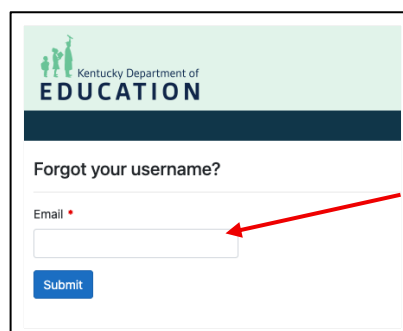
Go to: <https://kecs.education.ky.gov>

Forgot Username? Click the **Forgot Username?** link.

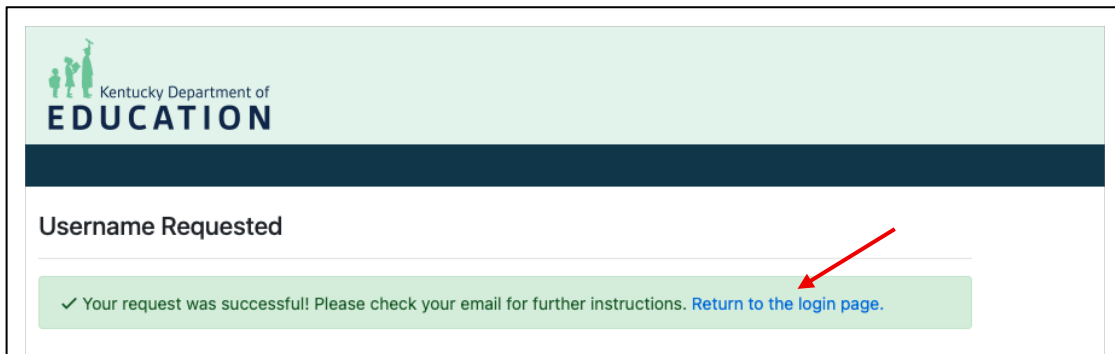


Enter your email and click Submit.

Reminder: KECS recommends users create accounts with personal emails. It's likely this email is a personal email.



Click on the **Return to the login page** button.

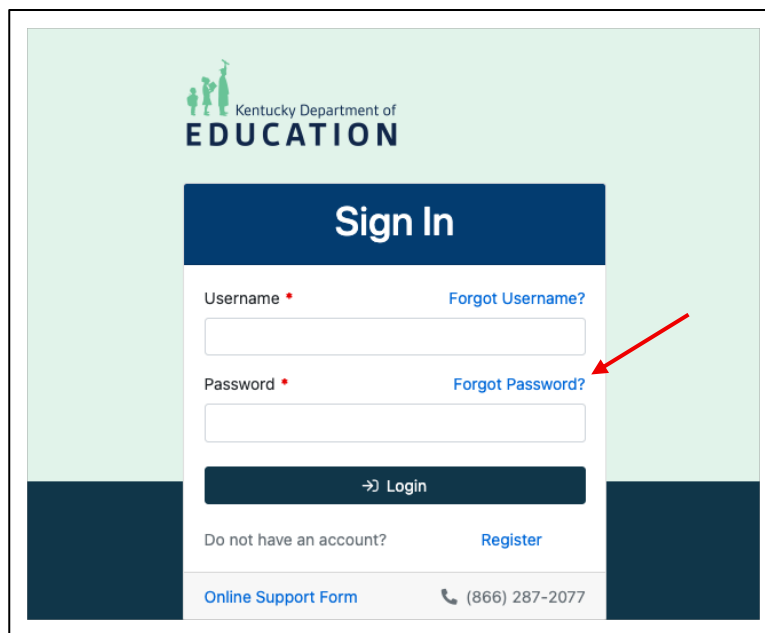


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Username Requested

✓ Your request was successful! Please check your email for further instructions. [Return to the login page.](#)

Forgot Password? Click the **Forgot Password?** link.



Kentucky Department of
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Sign In

Username * [Forgot Username?](#)

Password * [Forgot Password?](#)

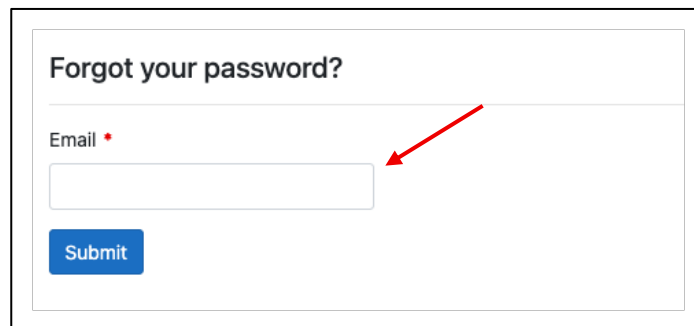
→ Login

Do not have an account? [Register](#)

[Online Support Form](#) (866) 287-2077

Enter your email and click **Submit**.

Reminder: KECS recommends users create accounts with personal emails. It's likely this email is a personal email.

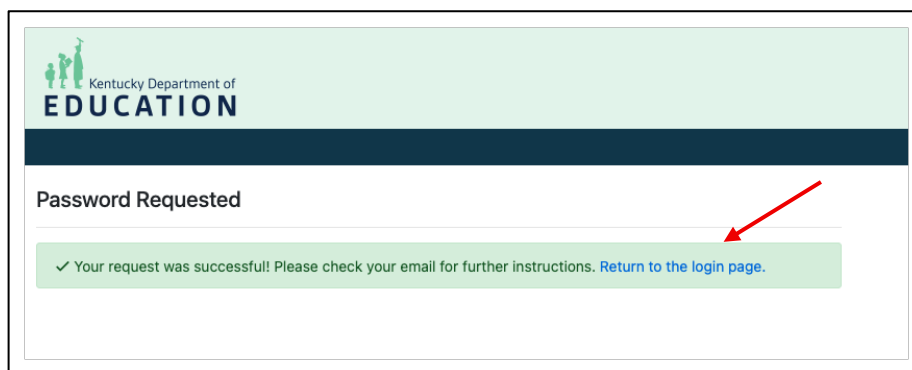


Forgot your password?

Email *

Submit

Click on the **Return to the login page** button.



An email will be sent from no-reply@kecs.randasolutions.com with a password reset link. Please make sure to check your junk, spam, and clutter folders for this email.

Note: Usernames cannot contain special characters except for “.” or “@”. Passwords must be at least 15 characters long and include at least one uppercase letter, one lowercase letter, one number, and one special character (!, @, #, \$, etc.).

Note: Please contact <https://kecs.education.ky.gov/Help/Support> for assistance. Technical support cannot see, change, or reset your password; however, we can help ensure your account email is correct and verify the reset email was sent.